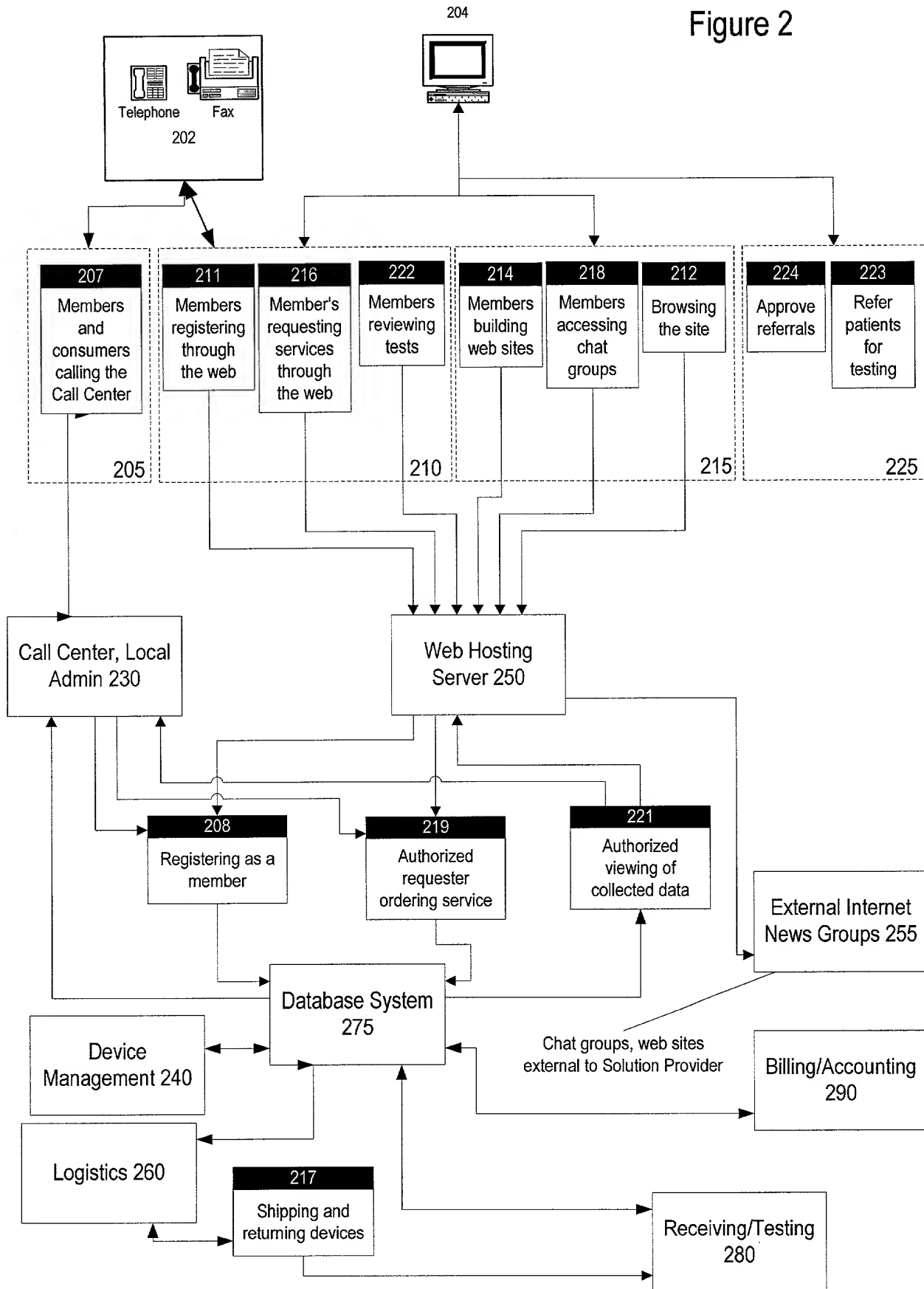


Figure 1

Figure 2



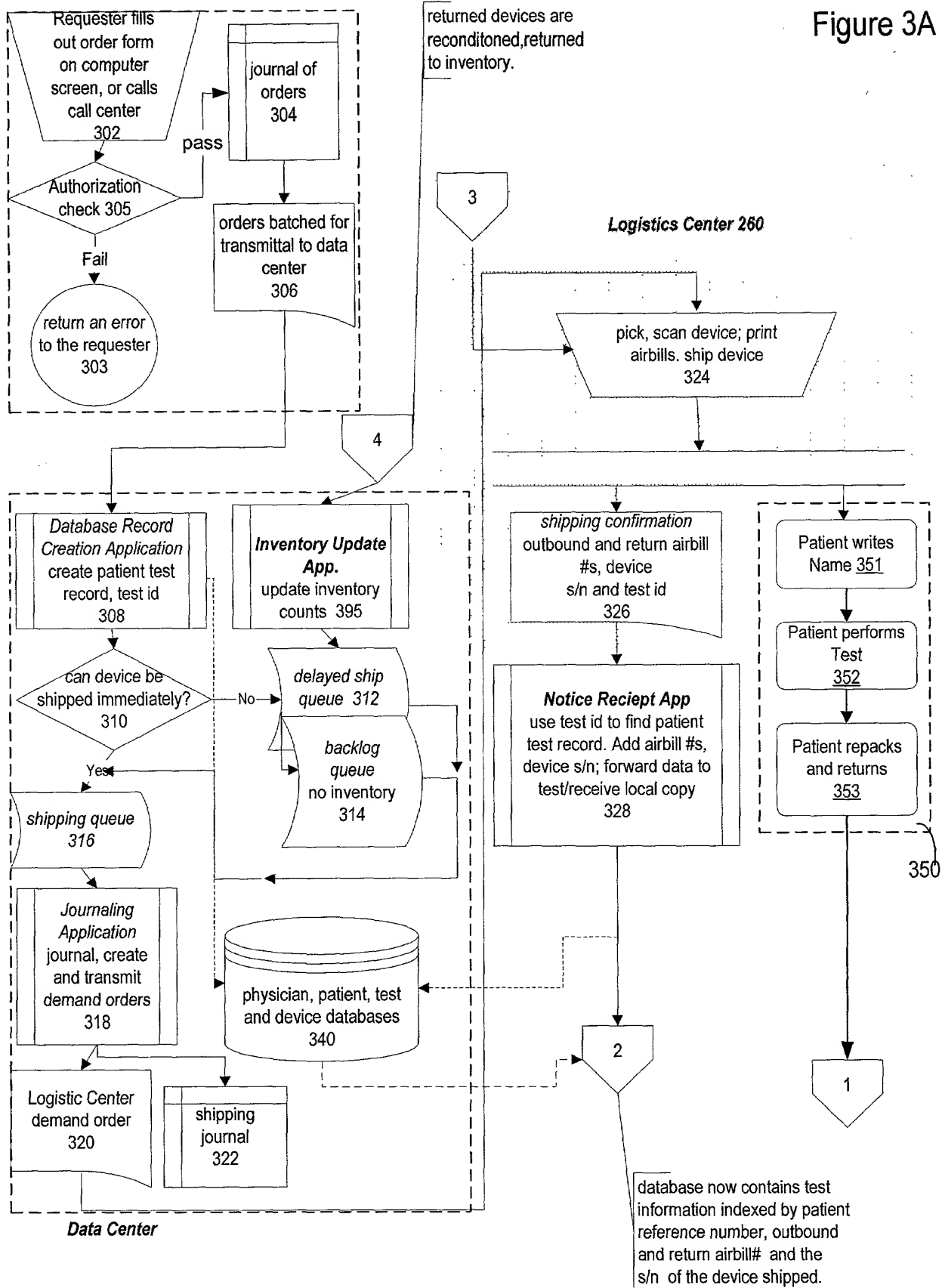
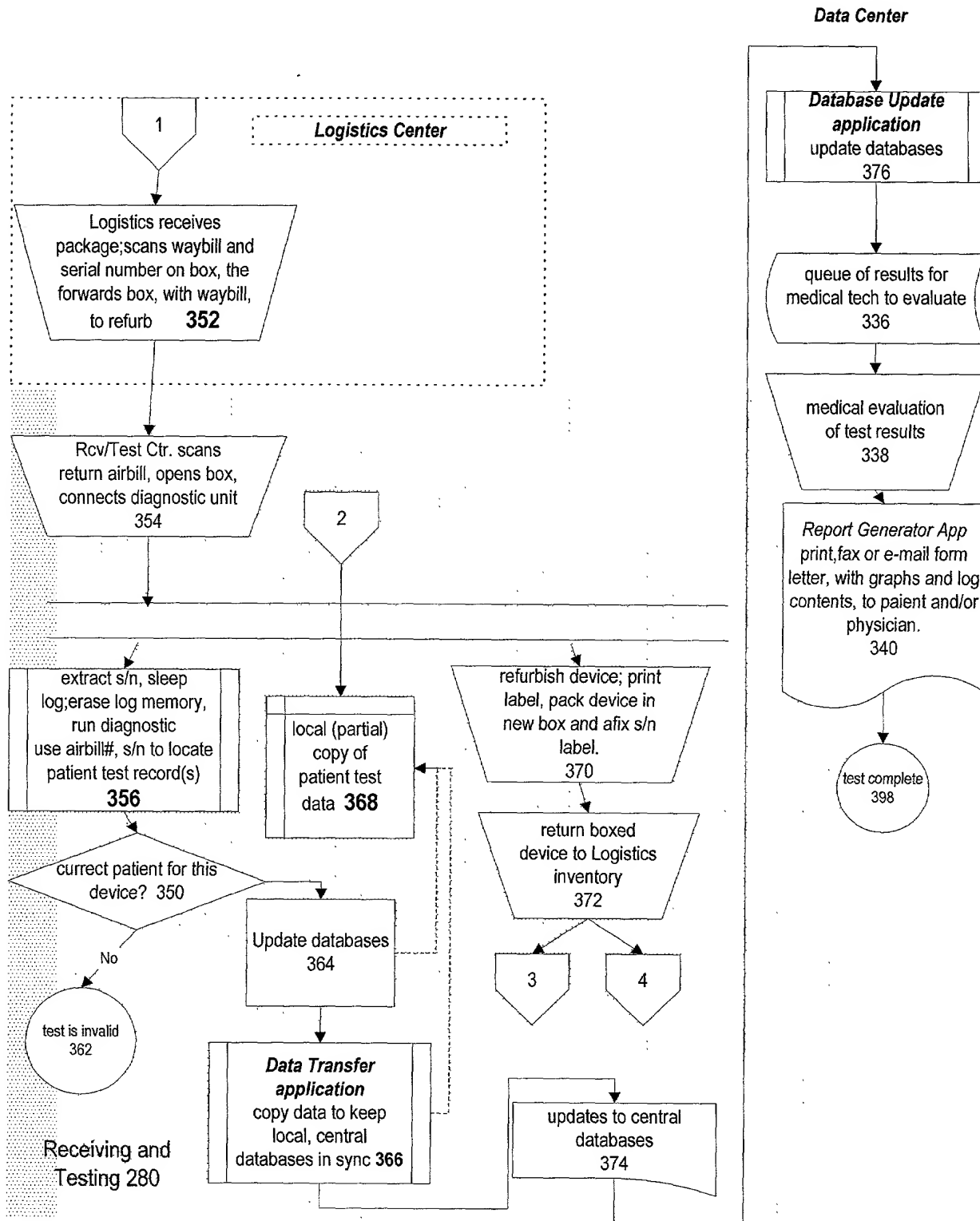
Call Center or Web Interface

Figure 3B



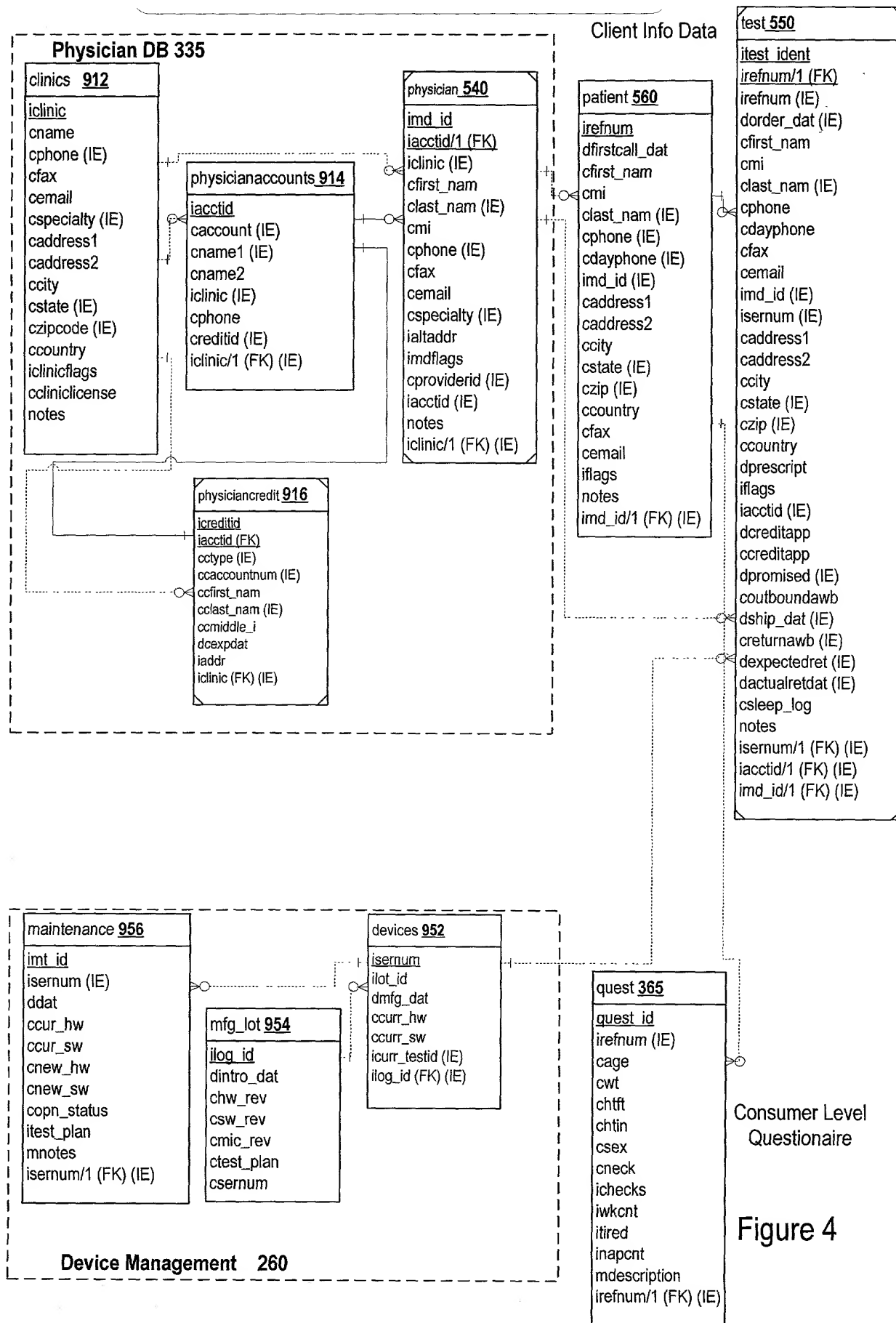


Figure 4

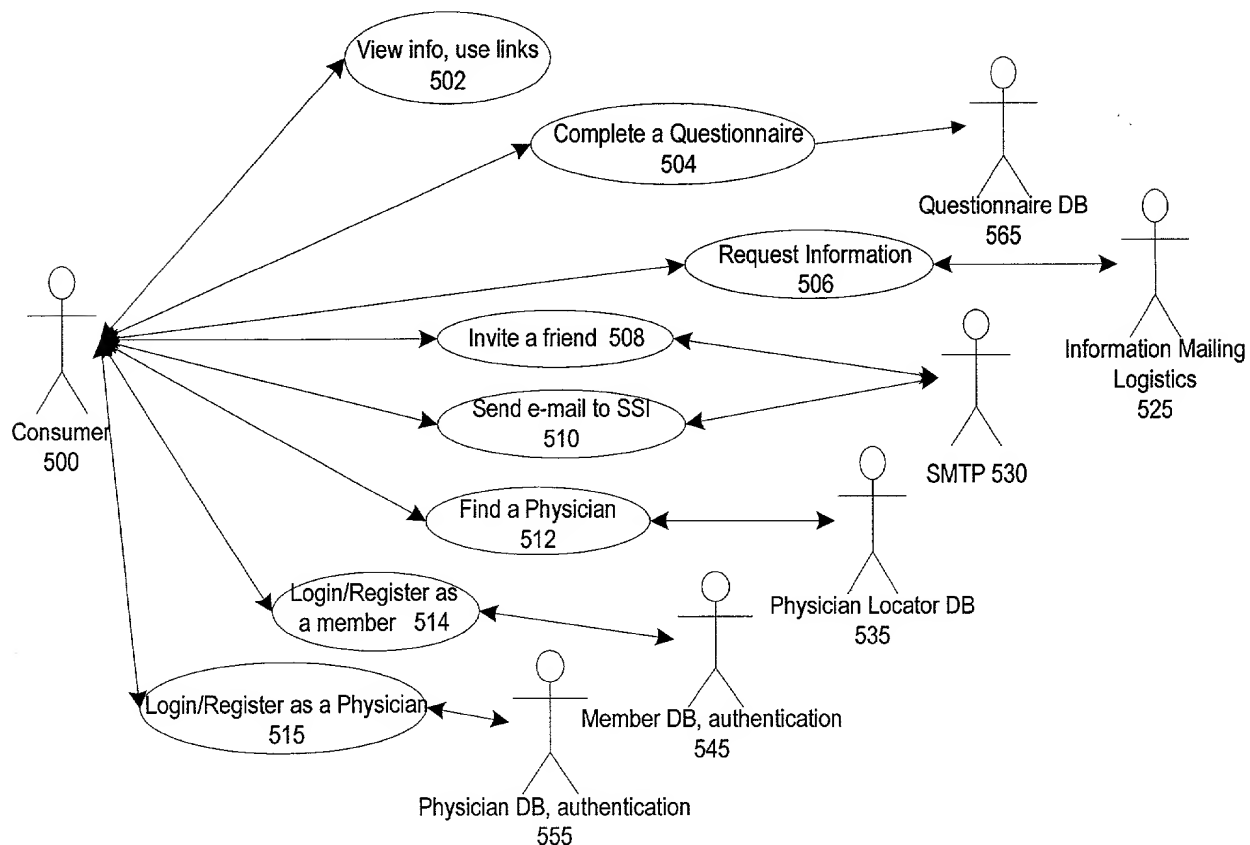


Figure 5

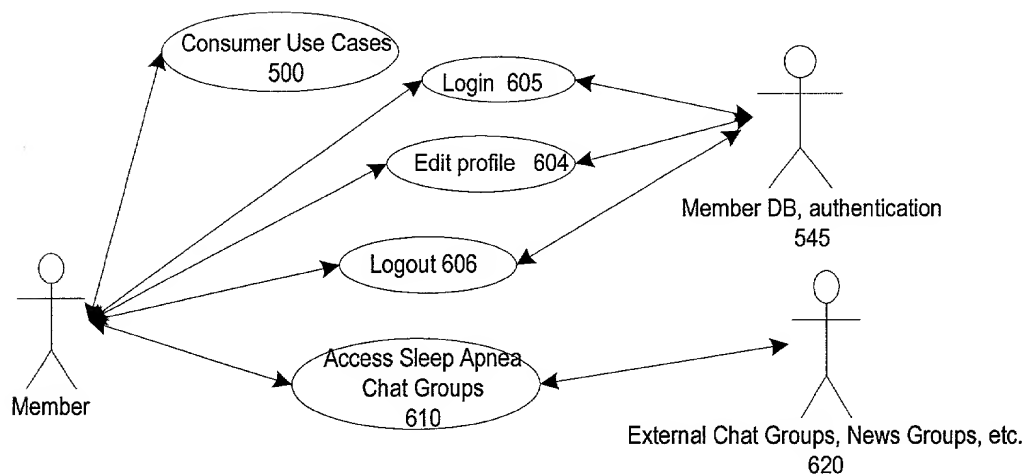


Figure 6

